

Privacy Policy

Last Updated: October 01, 2022

In this document, "personal information" means information about an individual that can identify the specific individual by name, date of birth, or other description, or that contains a personal identification code.

Although some of the information we collect about you may not be able to identify you as a specific individual, it will be treated as "personal information" if it can be combined with other information to identify you as a specific individual.

How we collect personal information

We will not acquire personal information through improper means. We will also notify or publicly announce the purpose of use of personal information and use the information within the scope of the purpose of use, except as otherwise provided by law.

Purpose of collecting and using personal information

We will use the personal information we obtain for the following purposes

- To provide information and conduct sales activities related to our services
- To contact you with our latest information and various seminars and exhibitions
- To request surveys and other questionnaires
- For identification and user authentication
- To personalize our website and email services
- To respond to inquiries
- For important notifications, such as changes to the terms and conditions of our services
- For employment and personnel management of employees

Provision of Personal Information to Third Parties

We will not provide personal information (personal data) handled by us to third parties without the consent of the individual, except as required by law.

1. When it is necessary for us to cooperate with a national agency, a local government, or an individual or entity entrusted by either a national agency or local government to execute affairs prescribed by law, and obtaining consent is likely to impede the execution of such affairs.
2. Other cases permitted by laws and regulations

Outsourcing the handling of personal information

We may outsource the personal information of users to subcontractors for reasons such as to facilitate smooth business operations. In any case, however, the personal information of users disclosed to these companies shall be limited to the personal information necessary for the outsourcing of the relevant business, and the scope of use shall also be limited to such scope.

In selecting such contractors, we take appropriate security control measures, such as checking that they have a sufficient level of protection and obliging them to do so by contract.

anonymous processed information

When handling (creating or acquiring) anonymized processed information, we will handle such personal information and anonymized processed information appropriately in compliance with laws and regulations, and will take appropriate measures for security control.

Requests for Disclosure of Personal Information, etc.

We will respond to requests, etc., from customers for notification of the purpose of use, disclosure, correction, addition or deletion, suspension of use, elimination, and suspension of provision to third parties (hereinafter "disclosure, etc.") of personal information (retained personal data) held by the Company.

Please contact us using the "Contact for complaints, consultation, disclosure, etc." link below.

When we receive a request for disclosure, etc. from a customer or a representative, we will respond to the request after confirming that the request is made by the customer him/herself.

Voluntary nature of providing personal information to us

The provision of personal information to us is voluntary. Failure to provide such information may interfere with our operations related to the "Purposes of Use" above, and may prevent you from receiving our services in an appropriate manner.

Name of the business operator

FOX HOUND Ltd.

Personal Information Protection Manager

Director, FOX HOUND Ltd.
9F FRIEND BUILDING, 2-4-11 Nagatacho, Chiyoda-ku, Tokyo

Contact for complaints, consultation, disclosure, etc.

Complaints, consultations, and requests for disclosure, etc. to the Company are accepted at the following contact points.

- * Person in charge: Personal Information Protection Manager, Business Promotion Department, FOX HOUND Ltd.
Billing address: 9F FRIEND BUILDING, 2-4-11 Nagatacho, Chiyoda-ku, Tokyo 100-0014, Japan
- * In case of visit or interview: Please note that we do not accept requests made in person without an appointment.
Inquiries, complaints, and consultations can also be submitted via the inquiry form or by e-mail to: info@fox-hound.jp.

Cases in which we are unable to respond to requests for disclosure, etc.

Please note that we cannot respond to requests for disclosure in the following cases.

- If we are unable to confirm your identity or the identity of your agent
- If there is a risk of harm to the life, body, property, or other rights or interests of the person concerned or a third party
- If there is a risk of significant hindrance to the proper conduct of our business
- If it would violate other laws and regulations
- Personal information that does not fall under the category of retained personal data
- If we have already destroyed or erased your personal information
- If the information on the Disclosure Request Form is incomplete
- If the personal information subject to the disclosure request cannot be identified

FOX HOUND Corporation
CEO Kyohei Ueshiba